

## Terms and conditions for international transport

1. With acceptance of this transport order carrier provides insurance for carrier's liability under the CMR convention.
  2. If there is a delay due to the fault of the carrier and the damage has occurred, we reserve the right to charge the carrier for the costs incurred.
  3. Transfer of the transport order to another person without our written approval is not allowed.
  4. We also reserve the right to charge the carrier for the costs incurred in the case of failure to fulfill the received order.
  5. Transport must be fulfilled in accordance with the CMR convention. You must also have insured carrier's liability.
  6. In the event of damage, missing goods or any other complaints for the goods CMR must be filled with this information.
  7. In case of any problems with transport (documentation, weather ...) we have to be informed immediately.
  8. Upon loading of the goods driver must make sure that number of pallets and/or packages is in accordance with the list supplied by us.
  9. Any additional costs (customs clearance, inspection ...) will be paid only if they were previously agreed upon.
  10. Payment term is 30 days from the date we receive correct invoice, original bill of landing, CMR and all other related documents.
  11. Invoice must be made in accordance with VAT law.
  12. This terms and conditions are an integral part of the order. By accepting the order you are committed to transport the goods in accordance with requirements in our terms and conditions.
  13. Invoice must include our transport order number.
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- i. **After successful unloading of the goods you must inform us by e-mail, SMS or phone. If we are not informed we will reduce the transport cost by 30%.**
  - ii. **If agreed timeframe for unloading of the goods changes for more than 2 hours, without us being informed, we will reduce the transport price by 30%.**
  - iii. **If agreed timeframe for loading of the goods changes for more than 2 hours, without us being informed, we will reduce the transport price by 30%.**

Best regards and safe journey!